





The IDEAL Impact in Rwanda

assessing the social contract between local governments and their citizens



The Overall IDEAL Program 72% The unique selling proposition of a program such as IDEAL is the fact that it can work on the politics **Social Contract** 53% 59% of local decision-making. The contract between local governments and citizens 39% The IDEAL program makes great efforts to adapt to the fragile contexts in which it works, and thus displays a conflict-sensitive approach in practice. Most Valued Aspects of VNGI Collaboration Overall **IDEAL**• 47% 56% **INCLUSIVE DECISIONS** AT LOCAL LEVEL 27% In countries where the LGA is a co-implementor, the IDEAL program is relevant to strengthen the capacity, the visibility of the organisation and its The IDEAL program works with seven credibility. Local Government Associations in Development players appreciate the capacity of 6 of the 7 countries: Burundi, Mali, VNGI/IDEAL to support processes at LG level, to manage tensions between technical staff and the Palestinian Territories, Rwanda, Somalia, and Uganda. politicians, to deal with the political implications of what are seemingly 'easy' technical issues. An improved Social Contract between local governments and citizens The added value of the IDEAL program lies in the particular mandate and expertise of VNGI working with LGAs and with local governments. Development VNG makes considerable efforts to look for Partners collaboration, synergy and complementarity.

IDEAL - Rwanda Working with 6 municipalities and the Rwanda Association of Local Government Authorities (RALGA) What is positive is that we have changed the way in which we use our land. The policy considers a long-term plan to Nyagatare achieve sustainable development. ___ - LG staff Dialogue Processes Musanze to strenthen political/public Rubavu Muhanga **Output Legitimacy** Service delivery is in line with the needs of citizens Huye The districts have new master plan policies that every Rusizi stakeholder interprets in his or her own way. RALGA organized a one week of retreat at Rwamagana. After one week of **Key Achievements** retreat they came back and put into practice what they learned at Rwamagana. By now we have advantages because everyone had a common understanding of the master plan's policies. All those activities are organized by RALGA/IDEAL. 6 Improved Officials learned RALGA applied Joint Action to apply Dutch the 2018 Gender **IDEAL** Development housing and Mainstreaming Forum protection services Strategy in their mechanisms for initiatives to their daily practice **INCLUSIVE DECISIONS Enabling Environment** local development own context AT LOCAL LEVEL exchange Improved conditions for policy making and institutions What is positive is the integration of our community in master plan's development and in other planning in general. I offered capacity building through trainings; this made us feel stronger to deliver in our daily services. ____ - LG staff Most Valued Aspects of **VNGI** Collaboration **Input Legitimacy** Citizens are a part of municipal decision-making

The IDEAL programme

IDEAL is a programme by VNG International that works on the involvement of citizens in local governance in seven countries facing fragility or conflict. The participation of citizens contributes to inclusive decision-making. It improves local governance and the delivery of basic services. It makes local governance more sustainable and increases welfare and stability. Our drive and expertise is to support local governments in building bridges with all their citizens – including marginalised groups.

Building better futures

by strengthening democratic local government

VNG International are experts in strengthening democratic local government in developing and transitional countries. Local governments play a key role in the provision of basic services such as water, waste management, health care and housing. They have a profound impact on areas like safety, food security, rule of law, and women's rights. This is how our projects contribute in a sustainable way to better futures for people, communities and countries.







Content by VNG International, programme quotes from ACE Europe (MTR) and social contract measurements as well as document design by KIT Royal

VNG International

P.O. Box 30435 2500 GK The Hague Tel +31 70 373 84 01 Fax +31 70 373 86 60

vng-international@vng.nl www.vng-international.nl vng-international.nl